

NEWSLETTER

Welcome to Hotel One – Your Complete Technology Solution

At **Hotel One**, we're more than a new name – we're your award-winning partner, uniting cutting-edge technology and trusted services to make your Quest property shine.

Our goal? Simplify your operations, delight your guests, and keep you ahead in hospitality.

Here's how we deliver:

IPTV Casting

Engage guests with vibrant, customisable in-room entertainment boosting guest satisfaction.



WiFi

Power your property with fast, reliable connectivity for guests and operations.



Smart Locks

Offer secure, digital entry for guests, streamlining check-ins.



Hotel Telephony

Keep communication clear and efficient, enhancing staff coordination.



Hotel One Ecosystem.

Transforming hotels, perfecting guest journeys



AUS : 1800 861 333 - NZ : 0800 311 777



support@netfone.io



www.netfone.io



CCTV Security System

Protect your property with advanced surveillance, ensuring guest safety.



RMS Integration

Sync effortlessly with your property management system for smoother operations.



Network Supply Management

Run a seamless network with minimal effort, freeing your team.



Excellent Help Desk

Rely on our 24/7 support to resolve issues fast, every time.



Discover a Game-Changer: AI-Powered After-Hours Access

Looking for cost-effective, ultra-reliable after-hours answering with the warmth of human-like conversation.

Our **AI agent** — currently in exclusive beta testing — is your solution.



This smart technology automates late-night check-ins, offering guests instant, personalised access via live conversation with a trained AI receptionist, key retrieval, or door unlocks.

Save staff time, cut costs, and elevate guest satisfaction with effortless precision.

Want to be among the first to try it? Join our beta and shape the future of hospitality tech.

See these new features in action at the upcoming Quest conference – visit our **Hotel One** booth to experience IPTV, Salto smart locks, and our AI agent firsthand.

With **Hotel One**, you get a single, trusted partner for all your tech needs, backed by our **Supplier of the Year** excellence. Ready to elevate your guest experience?

Contact us or stop by our conference booth to explore how **Hotel One** can transform your property today.

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