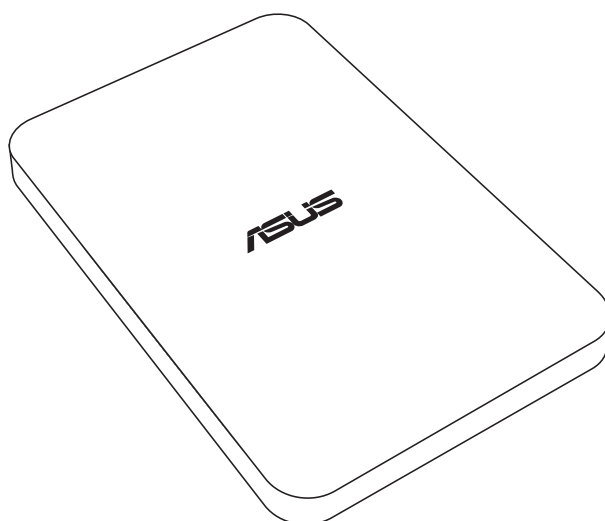




Travelair N

Wireless Storage



User Guide

E11181

Revised Edition V2

January 2016

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Safety Information

In order to maintain compliance with the FCC RF exposure guidelines, this equipment should be installed and operated with a minimum distance [5mm] between the radiator and your body. Use only with supplied antenna. Unauthorized antenna, modification, or attachments could damage the transmitter and may violate FCC regulations.

CAUTION! Any changes or modifications not expressly approved in this manual could void your authorization to use this device.

Federal Communications Commission Statement

This device complies with Part 15 of the Federal Communications Commission (FCC) Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference.
- 2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Users must not modify this device. Modifications by anyone other than the party responsible for compliance with the rules of the Federal Communications Commission (FCC) may void the authority granted under FCC regulations to operate this device.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION! Any changes or modifications not expressly approved by the party responsible for this device could void your authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution Statement of the FCC Radio Frequency Exposure

This Wireless LAN radio device has been evaluated under FCC Bulletin OET 65C and found compliant to the requirements as set forth in CFR 47 Sections 2.1091, 2.1093, 15.247(b)(4) addressing RF Exposure from radio frequency devices. The radiation output power of this Wireless LAN device is far below the FCC radio frequency exposure limits. Nevertheless, this device shall be used in a manner that the potential for human contact during normal operation is limited to usage as a mobile or portable device. Use in a body-worn way is strictly prohibited. When using this device, a certain separation distance between antenna and nearby persons has to be kept to ensure RF exposure compliance. In order to comply with the RF exposure limits established in the ANSI C95.1 standards, the distance between the antennas and the user should not be less than 5mm.

RF Exposure Warning

This equipment must be installed and operated in accordance with provided instructions and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be providing with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

SAR Value: 0.72 W/kg

Rechargeable Battery Recycling Service in North America



For US and Canada customers, you can call 1-800-822-8837 (toll-free) for recycling information of your ASUS products' rechargeable batteries.

Regional Notice for California



WARNING! This product may contain chemicals known to the State of California to cause cancer, and birth defects or other reproductive harm. Wash hands after handling.

Proper Disposal



DO NOT throw the product in municipal waste. This product has been designed to enable proper reuse of parts and recycling. This symbol of the crossed out wheeled bin indicates that the product (electrical and electronic equipment) should not be placed in municipal waste. Check local regulations for disposal of electronic products.



DO NOT throw the battery in municipal waste. This symbol of the crossed out wheeled bin indicates that the battery should not be placed in municipal waste.

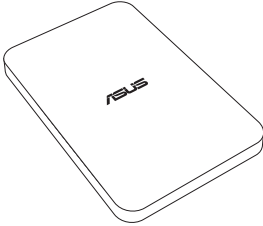
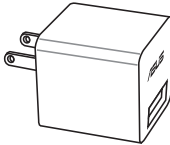
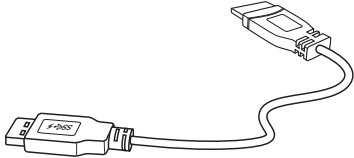
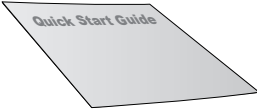
Contents

Travelair N specifications summary	6
Package contents	6
Getting to know your Travelair N.....	7
Charging your Travelair N.....	8
Installing / removing a memory card.....	8
Connecting your mobile device.....	8
Connecting via NFC One Touch	10
Assigning unique SSID and password for your Travelair N.....	11
Setting up the admin/guest password.....	12
Changing the admin/guest password.....	14
Connecting to the Internet.....	16
Copying files from mobile device to Travelair N	17
Sharing files to guest users.....	19
Accessing shared files.....	21
Sharing files via Facebook or email.....	22
Frequently Asked Questions (FAQs)	24

Travelair N specifications summary

Interface	USB 3.0 / Wi-Fi
Drive Capacity	500 GB / 1 TB / 2 TB
Battery	Non-replaceable Lithium-ion battery
Dimension	140 x 90 x 25.5 mm
Weight	350 g
Supported devices	iOS mobile device: iPad, iPhone, and iPod Touch (iOS 7 and later version) Android mobile device: Tablet and smartphone (Android 4.0 and later version) Windows® computer: Windows® 7, Windows® 8, and later version Mac computer: Mac OS x10.6 or later version
Supported file types	iOS devices Photos: .jpg, .tiff, .bmp, .gif Videos: .mp3, .mp4, .mov Music: .mp3, .mp4, .wav, .aiff Documents: .xls/.xlsx, .doc/.docx, .pdf, .txt, .ppt/.pptx Android and Windows® devices Depends on the file types that your device apps support

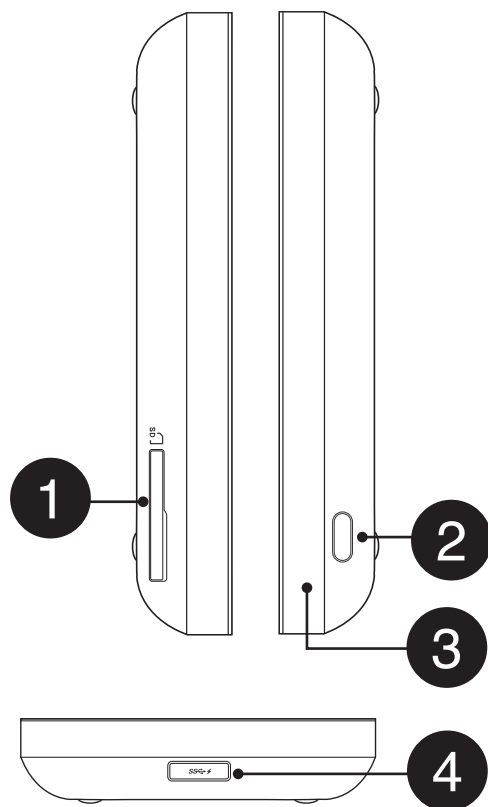
Package contents

 ASUS Travelair N	 Power adapter	 USB 3.0 power cable
 Quick Start Guide	 Warranty card	

NOTES:

- If any of the items is damaged or missing, contact your retailer.
- The quantity and type of power adapter varies per region.

Getting to know your Travelair N



1	SD card compartment Open the compartment and insert a Secure Digital™ (SD) card into the slot.
2	Power button Press this button to turn your Travelair N on/off.
3	LED indicators Shows the status of your Travelair N. ⏻ Blinking blue: Long press the power button for about two (2) seconds to establish Wi-Fi connection Solid blue: Wi-Fi is ready ⏻ Blinking green: Travelair N is booting up Solid green: Travelair N is ready
4	USB 3.0 interface port compartment Open the compartment and insert the bundled USB 3.0 cable into the port to charge your Travelair N or connect it to your computer.*

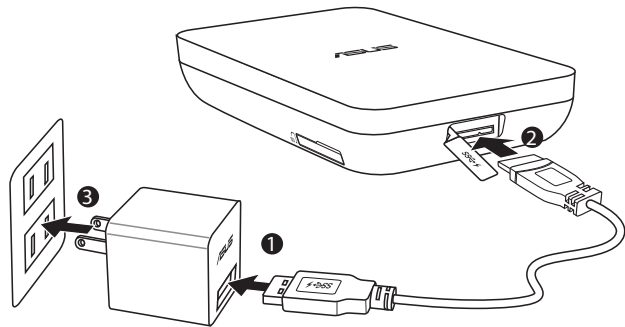
NOTE: *To use your Travelair N as a standard hard drive, turn it off before connecting it to your computer.

Charging your Travelair N

Fully charge your device for at least eight (8) hours when using it for the first time.

To charge your Travelair N:

1. Connect the USB 3.0 connector into the USB port of the power adapter.
2. Open the USB 3.0 interface port compartment and connect the other end of the USB 3.0 cable to your Travelair N.
3. Plug the power adapter into a wall socket.



NOTE: Use only the power adapter that came with your device. Using a different power adapter may damage your device.

Installing / removing a memory card

Your Travelair N supports a Secure Digital™ (SD) memory card with up to 128 GB capacity.

To install/remove a memory card:

1. Open the SD card compartment at the left side of your Travelair N.
2. To install, insert the SD card into the slot until it is securely in place. To remove, push to eject then remove the SD card from the slot.
3. Close the SD card compartment.

Connecting your mobile device

Connect your mobile device to wirelessly view or play media files such as photos, videos, or music from your Travelair N. You can also share your stored media files to your guest users, to Facebook, or an email account.

NOTES:

- Ensure that the Wi-Fi function in your mobile device is turned on.
 - You can also connect your NFC-enabled device to your Travelair N. For details, refer to the section **Connecting via the NFC One Touch**.
-

To connect your mobile device:

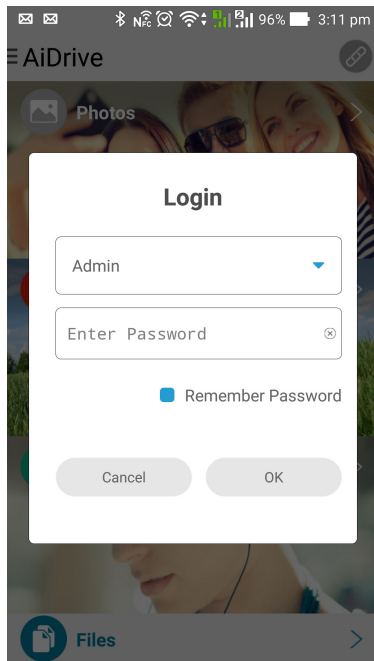
1. On your Travelair N, long press the power button until the blinking blue Wi-Fi icon appears.
2. On your mobile device, tap the SSID or network name **Travelair-XXXX** to connect to your Travelair N.
3. When prompted, enter the default password **12345678**.

NOTE: You can assign unique SSID or network name and password for your Travelair N. For details, refer to the section **Assigning unique SSID and password to your Travelair N**.

4. Ensure that you download and install the ASUS AiDrive app on your mobile device.

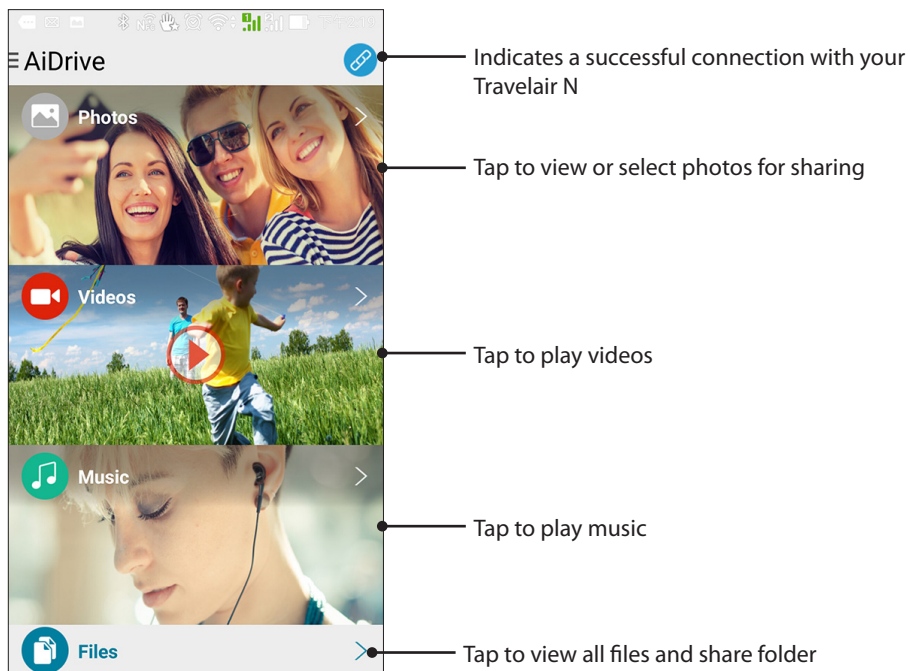
NOTE: Download the ASUS AiDrive app from Google Play, App Store, or Amazon Appstore.

5. Launch the ASUS AiDrive app. There is no default password, so click **OK** when logging in for the first time.



IMPORTANT! Set up your password for your Travelair N to secure it from unauthorized access. For details, refer to the section **Setting up the admin/guest password**.

6. You can now wirelessly access the media files from your Travelair N.

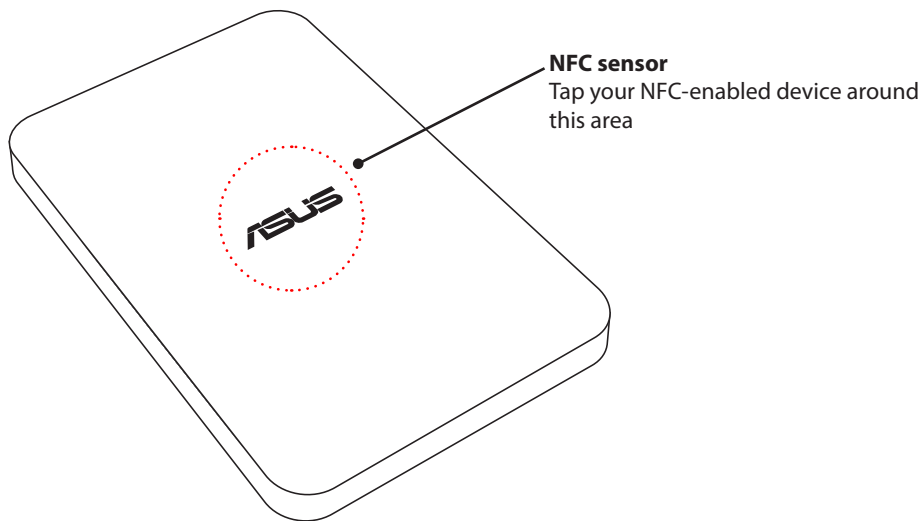


Connecting via NFC One Touch

With just one touch or tap of your NFC-enabled mobile device on your Travelair N, you can gain wireless access to your stored media files.

To connect via NFC One Touch:

1. Turn on the NFC function of your mobile device.
2. Turn on your Travelair N.
3. Touch or tap your NFC-enabled device on the center of your Travelair N.
4. The AiDrive app launches automatically. You can now log into the AiDrive app and wirelessly access the media files from your Travelair N.



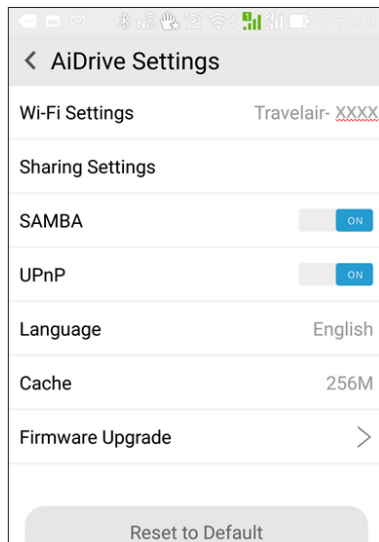
IMPORTANT! Your NFC-enabled mobile device must run on Android 4.0 or later version.

Assigning unique SSID and password for your Travelair N

You can change the default SSID and password of your Travelair N.

To assign unique SSID and password for your Travelair N:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **AiDrive Settings**.



3. Tap **Wi-Fi Settings** and in the **Name** field, enter a unique name with at least eight (8) characters.
4. In the **Security** field, enter 8-63 alphanumeric characters as the password.
5. When done, tap **Save**.
6. You need to restart your device for the changes to take effect.



Tap to set up the corresponding settings

NOTE: With UPnP enabled, people and devices on your network can access pictures, music, or videos on your Travelair N.

Setting up the admin/guest password

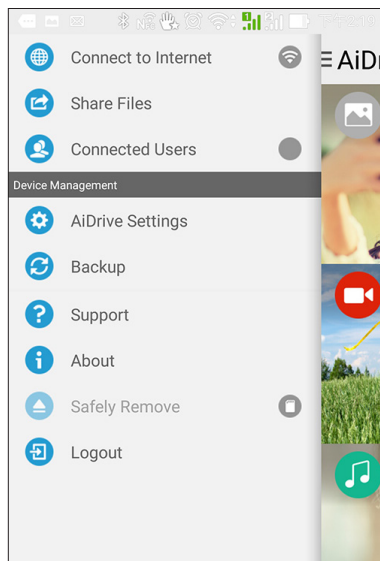
Set up the admin and guest passwords to secure your Travelair N and its contents from unauthorized access.

NOTE: Up to five (5) users, including the admin user, can simultaneously access the Travelair N.

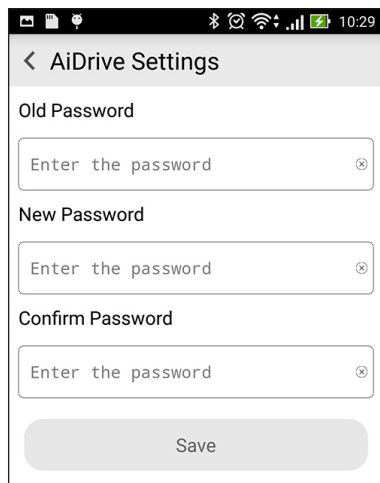
Setting up the admin password

To set up the admin password:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **AiDrive Settings**.



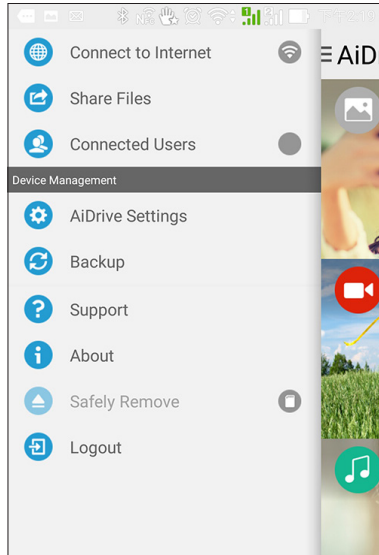
3. Tap **Sharing Settings > Admin Password**.
4. When setting up the admin password for the first time, leave the **Old Password** field blank.
5. Enter 5-32 alphanumeric characters in the **New Password** field.
6. Enter the admin password again in the **Confirm Password** field, then tap **Save**.
7. Log out to activate the admin password.



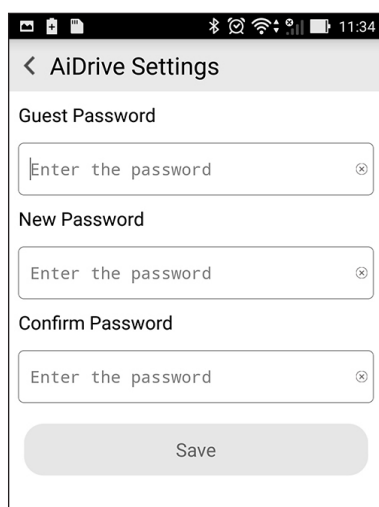
Setting up the guest password

To set up the guest password:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **AiDrive Settings**.



3. Tap **Sharing Settings**, then turn **Allow Guest User** to **ON**.
4. Tap **Guest Password**.
5. Enter the **Guest Password**. If you have not set this password, leave this field blank.
6. Enter 5-32 alphanumeric characters in the **New Password** field.
7. Enter the guest password again in the **Confirm Password** field, then tap **Save**.
8. Log out to activate the guest password.

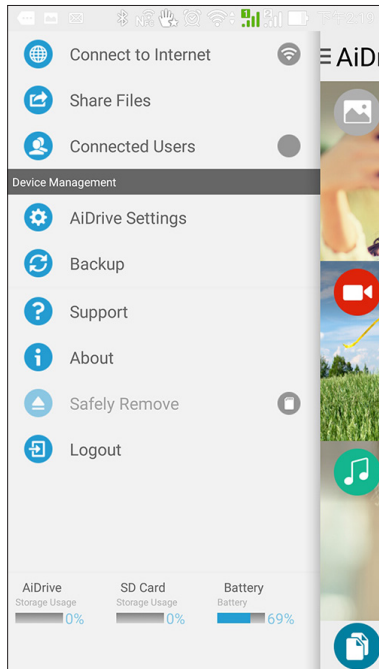


Changing the admin/guest password

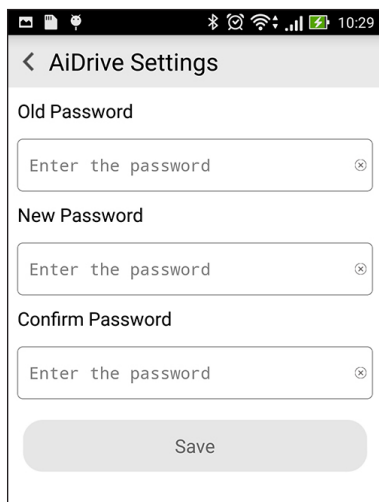
Changing the admin password

To change the admin password:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **AiDrive Settings**.



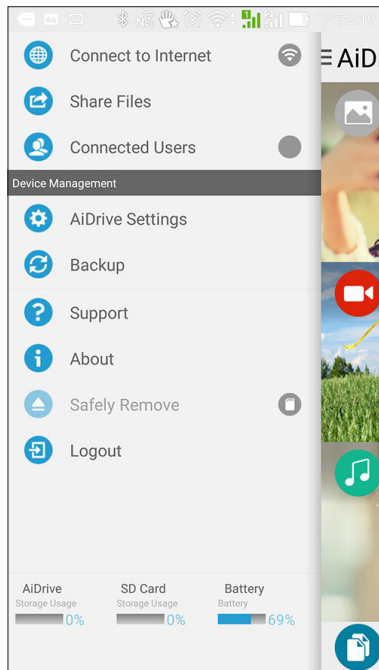
3. Tap **Sharing Settings > Admin Password**.
4. On the **Old Password** field, enter the previously assigned admin password.
5. Enter 5-32 alphanumeric characters in the **New Password** field.
6. Enter the admin password again in the **Confirm Password** field, then tap **Save**.
7. Log out to activate the new admin password.



Changing the guest password

To change the guest password:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **AiDrive Settings**.



3. Tap **Sharing Settings**.
4. Tap **Guest Password**.
5. On the **Guest Password** field, enter the previously assigned guest password.
6. Enter 5-32 alphanumeric characters in the **New Password** field.
7. Enter the guest password again in the **Confirm Password** field, then tap **Save**.
8. Log out to activate the new guest password.

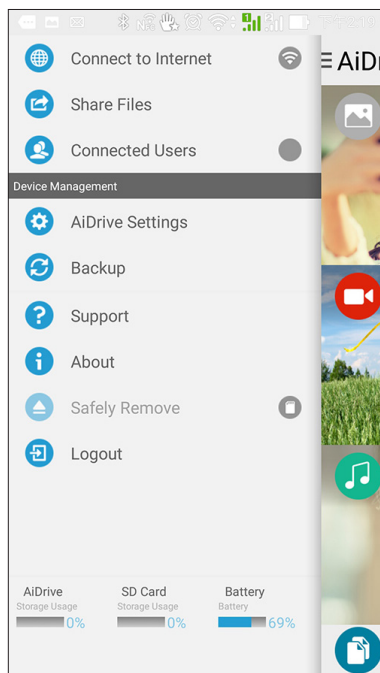
A screenshot of the 'AiDrive Settings' screen. The title bar at the top says '< AiDrive Settings'. Below it, there are three input fields: 'Guest Password' with the placeholder 'Enter the password', 'New Password' with the placeholder 'Enter the password', and 'Confirm Password' with the placeholder 'Enter the password'. Each field has a small 'x' icon in the top right corner. At the bottom of the screen, there is a 'Save' button.

Connecting to the Internet

Connect to the Internet to share your media files to Facebook or an email account.

To connect to the Internet:

1. On the AiDrive home screen, swipe from the left to display the app menu.
2. Tap **Connect to the Internet**.
3. Slide **Wi-Fi Connection** to **ON**.
4. From the list, tap the Wi-Fi network that you want to connect to.
5. When prompted, enter the security passkey for the Wi-Fi network that you are connecting to.

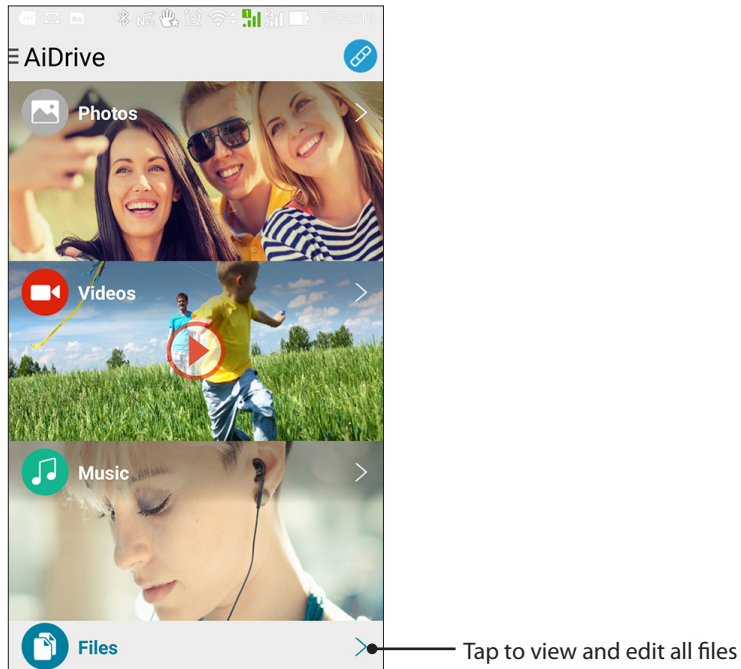


Copying files from mobile device to Travelair N

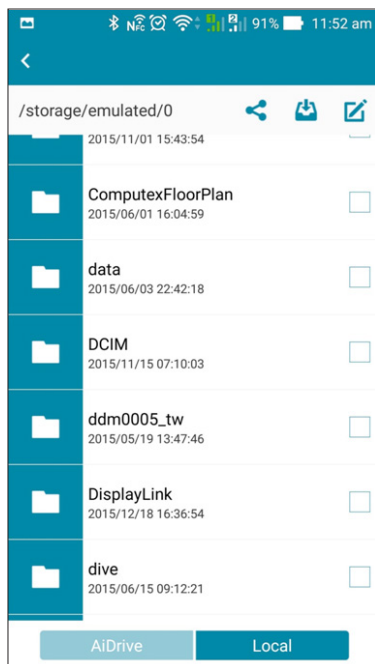
You can wirelessly copy your files from your mobile device to your Travelair N.

To copy files from mobile device to Travelair N:

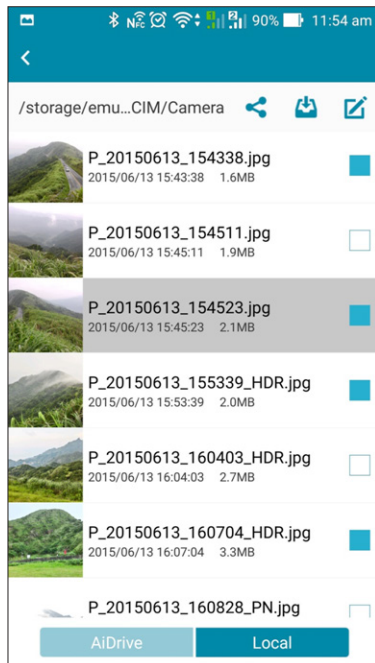
1. On the AiDrive home screen, tap **Files**.



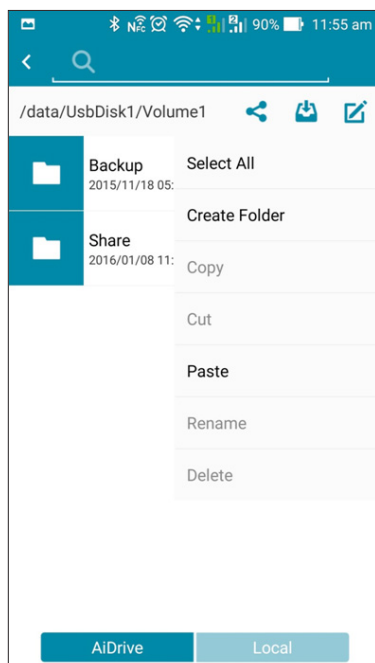
2. Tap **Local**, then tap the folder containing the files you want to copy from your mobile device.



3. Select the files, then tap  > **Copy**.



4. Tap **AiDrive**, go to the folder you want to copy the files to, then tap **Paste**. Wait until the process is finished.



Sharing files to guest users

You can share your media files from your Travelair N or mobile device to your authorized guest users.

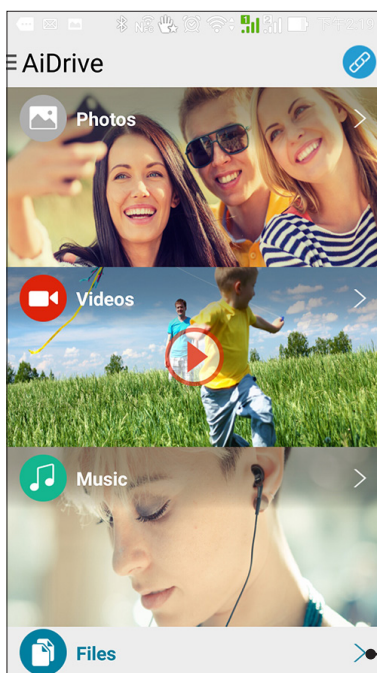
NOTE: For details on granting access to guest users, refer to the section **Setting up the admin/guest password**.

IMPORTANT!

- For your guest users to access your shared media files, ensure the following:
 - AiDrive app is installed on the guest users' mobile devices.
 - The guest users' mobile devices are connected to your Travelair N. For details, refer to the section **Connecting your mobile device**.
 - Sync up to (5) iOS devices with an Apple ID containing purchased and copyrighted contents. Copying or adding unauthorized songs to iOS mobile devices are prohibited.
-

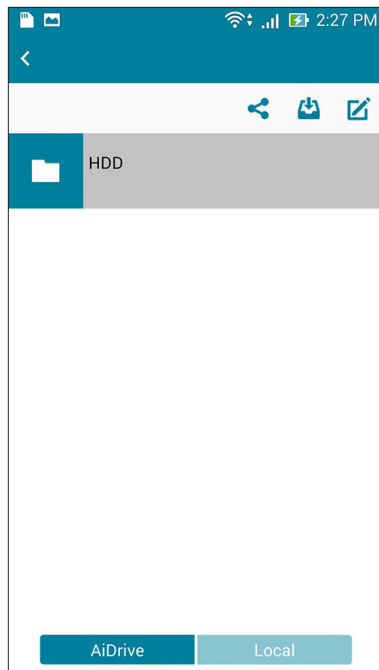
To share files to guest users:

1. On the AiDrive home screen, tap **Files**.

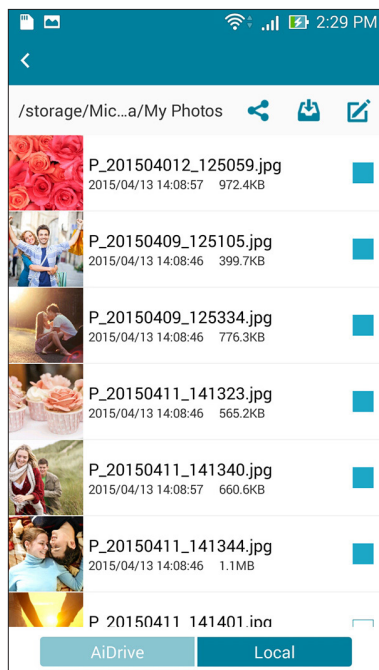


Tap to view all files and share folder

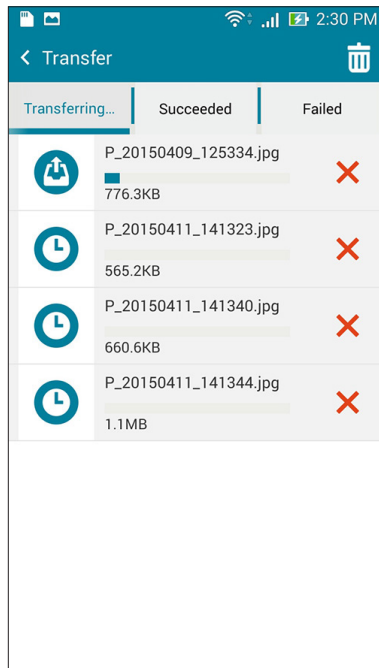
2. To select files from the internal directory of your Travelair N, tap **AiDrive** > **HDD**. To select files from your SD or microSD card, tap **Local** then tap **SD Card** or **microSD**.



3. Select the photos you want to share, then tap  > **Copy**.



4. Tap **AiDrive** > **HDD** > **Share**, select the share folder, then tap  > **Paste**. Wait for a while until the file transfer process is completed.

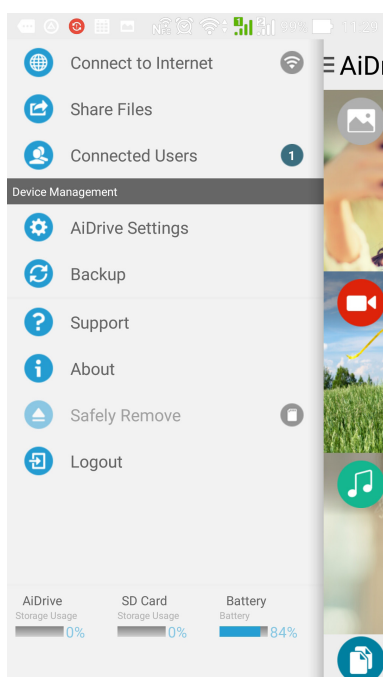


Accessing shared files

Authorized users can access shared files from Travelair N on their mobile devices.

To access shared files:

1. Launch and log into the ASUS AiDrive app.
2. On the AiDrive home screen, swipe from the left to display the app menu.
3. Tap **Share Files** to view and access the shared files.



Sharing files via Facebook or email

You can share your media files from your Travelair N or mobile device to Facebook or an email account.

NOTE: Ensure that your device has Internet connection. For details, refer to the section **Connecting to the Internet**.

Sharing files from your Travelair N to Facebook or email

To share files from your Travelair N to Facebook or email:

1. On the AiDrive home screen, tap **Files**.
2. To select files from your Travelair N, tap **AiDrive > HDD > Share**.
3. Tap any of these folders to select files for sharing: **Documents, Music, Pictures, and Videos**.
4. From your list of files, tap to select the file.
5. Tap  to share your file via **Facebook, Photos, or Email**.

NOTE: When you select **Photos** as the share option for your file, the file is saved to the Gallery on your mobile device.



Swipe to the left or to the right to go the previous or next photo.

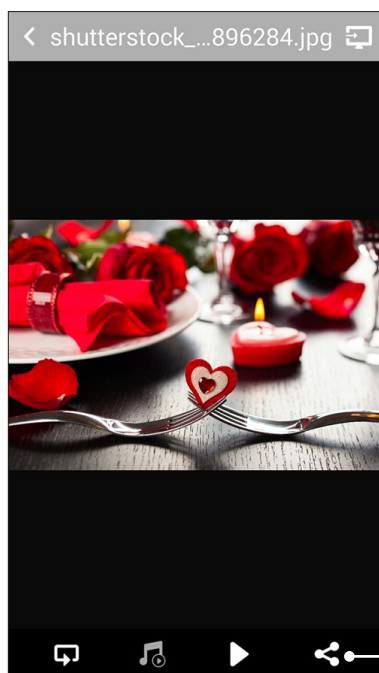
Tap to share the file

Sharing files from your mobile device to Facebook or email

To share files from your mobile device to Facebook or email:

1. On the AiDrive home screen, tap **Files**.
2. To select files from your mobile device, tap **AiDrive > Local**.
3. Tap **SD Card** to select a file from the internal storage space of your mobile device. Tap **MicroSD card** to select a file from your external storage card.
4. Browse and locate the file that you want to share.
5. Tap  to share your file via **Facebook, Photos, or Email**.

NOTE: When you select **Photos** as the share option for your file, the file is saved to the Gallery on your mobile device.



Swipe to the left or to the right to go the previous or next photo.

Tap to share the file

Frequently Asked Questions (FAQs)

Q1: How do I connect my mobile device to my Travelair N?

- You can connect your mobile device to SSID or network name **Travelair-XXXX** to connect to your Travelair N. For more details, refer to the section **Connecting your mobile device**.
- You can automatically connect your NFC-enabled device to your Travelair N. For more details, refer to the section **Connecting via NFC One Touch**.

IMPORTANT! Your NFC-enabled mobile device must run on Android 4.0 or later version.

Q2: I still cannot connect my mobile device to my Travelair N.

- Ensure that your Travelair N is turned on and its Wi-Fi LED is solid blue, which indicates that the Wi-Fi function is enabled.
- Ensure that you have connected your mobile device to your Travelair N network (**Travelair-XXXX**) and that you are within the Wi-Fi range of your Travelair N.
- The maximum of five (5) devices may already have connected to your Travelair N. Try connecting your mobile device to your Travelair N at a later time.
- Restart your Travelair N and try connecting your mobile device to it again. If you are still unable to connect, try resetting your Travelair N. For more details on resetting your Travelair N, refer to the question in **Q9**.

Q3: Can I use my Travelair N device SD card reader as a regular PC SD card reader?

No, you cannot use your Travelair N SD card reader as a regular PC SD card reader. Your Travelair N SD card reader can only be used under wireless mode.

Q4: Do I need to install the ASUS AiDrive app on my mobile device to access my Travelair N?

Yes, you need to install the ASUS AiDrive app on your mobile device. ASUS AiDrive app lets you connect to your Travelair N on your mobile device running on Android, iOS, or Amazon Kindle platform.

Q5: Can I use my Travelair N as a standard portable hard drive?

Yes, you can use your Travelair N as a standard portable hard drive. Ensure that your Travelair N Wi-Fi function is turned off before connecting it to your computer's USB port.

IMPORTANT! When your Travelair N is connected to your computer's USB port, contents on your Travelair N cannot be accessed wirelessly.

Q6: How do I update the firmware of my Travelair N?

1. On your computer, download the latest firmware version from the ASUS Support site at [**www.asus.com/support**](http://www.asus.com/support)
2. Using the bundled USB cable, connect your Travelair N to your computer's USB port.
3. Copy the downloaded firmware file to the root directory of your Travelair N.
4. Safely remove your Travelair N from your computer.
5. Plug your Travelair N to a power outlet.

6. Turn on your Travelair N. The system automatically detects the latest firmware file, and ASUS AiDrive app prompts for confirmation on proceeding with the update.
7. Confirm the update, and wait until the update process is completed. Your Travelair N automatically restarts after the update process.

NOTE: DO NOT turn off your Travelair N during the update process.

Q7: The firmware update process failed.

1. Ensure that the firmware file is placed in the root directory of your Travelair N, and your Travelair N is plugged to a power outlet.
2. Try updating the firmware again.

Q8: Is the battery of my Travelair N replaceable?

No, the battery is not replaceable. Your Travelair N contains a non-replaceable Lithium-ion battery.

Q9: How do I reset my Travelair N?

1. Locate the reset button at the bottom of your Travelair N.
2. Using a paperclip and with your Travelair N turned on, press the reset button for about ten (10) seconds until it automatically restarts.

Q10: Will be my files be deleted when I reset my Travelair N?

No, your files will not be deleted. Your Travelair N device only restores the system to the default settings and does not delete any data on your Travelair N.

Q11: How long does it take to fully charge my Travelair N?

- When charging via a power outlet and your Travelair N is turned off, it takes about four (4) hours to fully charge your Travelair N.
- When charging your Travelair N while it is in use, the charging time depends on the system load.

Q12: I cannot connect my mobile device to my Travelair N after the firmware update.

- On your mobile device, search for and connect to the network **Travelair-XXXX**.
- If you have previously assigned a unique network name for your Travelair N, try connecting to that network name on your mobile device.

Q13: How can I get the best wireless connection between my Travelair N and mobile device?

To get the best wireless connection, ensure that you are near your Travelair N when you are wirelessly accessing files on it from your mobile device.

Q14: Will the bandwidth decrease when multiple users are connected to the Travelair N?

Yes, the bandwidth decreases when multiple users are accessing your Travelair N.

Q15: I cannot play music/video or view pictures/documents via the ASUS AiDrive app.

- Ensure that ASUS AiDrive or your mobile device supports the file format.
- When the file format is not supported, install a third-party media player app on your mobile device to open the file.

Q16: Can I edit files on my mobile device via the ASUS AiDrive app?

No, you cannot edit files via the ASUS AiDrive app. ASUS AiDrive only provides file management functions such as viewing, uploading, downloading, copying, and deleting files and folders. You can use third-party apps to edit files on your mobile device.

Q17: My Travelair N is not accessible wirelessly when it is connected to my computer's USB port.

- When connected to your computer's USB port via the USB cable, your Travelair N stops transmitting Wi-Fi signals and cannot be accessed wirelessly.
- To access your Travelair N wirelessly, disconnect it from your computer and turn the power on. Ensure that the Wi-Fi LED on your Travelair N is solid blue, indicating that the Wi-Fi function is enabled.

Q18: During charging my Travelair N, can mobile devices still wirelessly connect to it?

During charging via a power outlet, ensure that your Travelair N is turned on to ensure that mobile devices can wirelessly access it.

Q19: Can I use special characters for the wireless network name (SSID) of my Travelair N?

Use only alphanumeric characters and spaces to manually change the network name (SSID) of your Travelair N.

Q20: Can I change the wireless network password of my Travelair N?

You can manually change the Wi-Fi password of your Travelair N. Use alphanumeric characters for your network password.