

Quest Mt Maunganui - Managed Network & IPTV Integration

About Quest Mt Maunganui

Quest Mt Maunganui is located in Tauranga, New Zealand. It provides studio, one-bedroom, and two-bedroom apartments, as well as spacious executive apartments with private balconies. Recognised as Quest Franchise of the Year 2025, Quest Mt Maunganui is committed to delivering a premium, technology-enabled guest experience aligned with modern guests' digital lifestyle.

Project Overview: Enabling the Modern Guest's Digital Lifestyle

Netfone designed a managed network and a secure IPTV casting solution to support smooth 4K streaming, strong privacy, high device capacity, and reliable performance in every apartment.

This created a Bring Your Own Content (BYOC) setup, where guests can securely and easily stream their own entertainment, like Netflix, YouTube, or even work content, directly to the in-room TVs in high definition.

The Solution: Room-by-Room AP strategy

Netfone engineered support for 3+ devices per guest with 41 in-room WiFi access points, along with deploying a high-performance switching environment for reliable power and network distribution. Hyperfibre Internet was integrated for connectivity, enabling seamless bandwidth-intensive streaming, while implementing a secure IPTV casting platform with room-level device isolation to protect guest privacy and enhance guest experience.

The solution is supported by centralised monitoring, management, and ongoing support to maintain optimal network performance and reliability.

Security & Privacy: Hospitality-Grade Casting Protection

The implemented solution ensures that each guest's device connects exclusively to their room environment, preventing visibility across apartments. This room-level isolation protects guest data while delivering a seamless streaming experience.

Case Study.

Transforming hotels, perfecting guest journeys



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Infrastructure Resilience: Peak-Season Ready Performance

Quest Mt Maunganui is a high-density tourist hub with significant seasonal demand. The network was engineered to operate reliably at 100% occupancy, supporting multiple devices per guest across all apartments simultaneously. This ensures consistent performance during peak holiday periods.

<Testimonial here>

Results: Enabling a Premium Guest Experience

The upgraded managed network and secure casting environment significantly enhanced the overall guest experience, aligning the property with modern traveller expectations for connectivity and entertainment. Reliable, high-speed digital infrastructure contributed to stronger guest satisfaction, improved online reviews, and operational confidence during high-occupancy periods.

This technology foundation supported Quest Mt Maunganui in achieving a major milestone as **Quest Franchise of the Year 2025**.

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